

National Institute of open schooling
Senior Secondary Course : Library and Information Science
Lesson 12 : Library and Information Services for the Users
Worksheet – 12

1. As we all know that information is crucial for all activities , can you discuss what are the types of information needs of users?
2. In your opinion, which service is more useful for users, reference service or information service and why ?
3. Among the basic essential services provided by the library which service is most important and why please explain ?
4. Which kind of users are likely to ask for long Range Reference service? How is this service different from ready reference service?
5. How is condensation type of service going to help a researcher for writing a paper?
6. How is referral Service helpful for the users?
7. Visit the website of NISCAIR and find out, are they providing document delivery service and are they providing it to the users outside who are not their members? How do you think Document Delivery Service is important for any library? Can this be done by School Libraries?
8. What do you think Virtual Reference Service can help users?
9. The Reader's advisory Service deals with providing reading guidance to the users. The basic aim of this service is to motivate the library users to use the library and inculcate good reading habits. The service helps the readers to select the right book for educational and recreational purpose.
To do: create a question for the above paragraph.
10. What are the special services which are provided by the school libraries in this time of pandemic COVID19. Do you think schools need to work on their services?