

National Institute of open schooling
Senior Secondary Course : Library and Information Science
Lesson 17 (A) : Library Users
Worksheet - 17

1. Prepare a design of questionnaires for gathering information requirements of the users.
2. Work out the Information needs of user groups and purpose for which they need information.
3. Frame two Open ended and Close ended questions in reference to Library users.
4. With what purpose Libraries periodically conduct user studies
5. Would you prefer to have Open ended or Close ended questions in your questionnaire and why?
6. There are four types of information needs of the users, namely, i) Current Information Need, ii) Exhaustive Information Need, iii) Everyday Information Need, and iv) Catching up Information Need. As per your requirement prioritise the information needs in sequential order with rationale.
7. Name a methodology with reasons for opting it for carrying out a library user studies by you.
8. Being a library professional what major role you and library can play in information literacy programmes.
9. Prepare a broad strategy for advocacy on user education programme.
10. Out of these two direct and indirect methods of library user studies, which would you prefer to go for and why ?